



"We take your taxes personally!!"

Monday, September 20th, 2021—Update Bulletin #135

PTC Canada Update Bulletin

*****For General Information and Distribution*****

CRA "E-Services" Are The Way for Tax Interaction

Hello Friends and Clients!

Happy Autumnal Equinox! In English, Fall's here and the tumbling leaves (with early snow in some regions) confirm summer's officially over. It's election day here in Canada and unfortunately, I'm agreeing with polls that the Liberals will get a majority with disastrous consequences to follow. I will have commentary on this with much more in my Thanksgiving newsletter Monday, October 04th, 2021 so stay tuned to that. During COVID many more Canadian taxpayers signed up for a [CRA on-line account](#) and [Direct deposit](#) as traditional methods were limited. CRA had planned to eliminate checks in 2016 however the program is still not 100% successful due unbankable taxpayers, late filers catching up and some folks not on-line (how do they live?!?). Since 2006, CRA has invested millions into a variety of "[E-Services](#)" which I highly recommend you take advantage of for free. Many clients have been frustrated with long waits to the call center and while the issue was supposed to be fixed by this year, much can now be done on-line instantly.

Whether you're following up on tax refunds, GST Credits, all types of Benefits, T-slips, RRSP limits and more, it is now on-line up to 10 years back for most taxpayers. Same applies with businesses for corporate, GST, payroll, sub-contractors, dividends, and more types of enquiries. While there are some of the features for [mobile devices](#), it's not as enhanced as the desktop. Ideally CRA does not want to write any more cheques, eliminate all mail, and move many of the call center functions on-line. I realized a very small minority of taxpayers still want to do it the old fashion, hard copy way but be prepared for that to be eliminated by next decade. For further information contact CRA general enquiries at 1-800-959-8281 or business line at 1-800-959-5525, <https://www.canada.ca/en/revenue-agency.html>!

Always at your tax service,

Neel



Neel Roberts

President & Founder—PTC Canada

P.S: *Have you got write offs on the job? Check out our [“Employment & Commission Expense Tax Booklet”!](#)*

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